SUPPLIER CLAIM REPORT

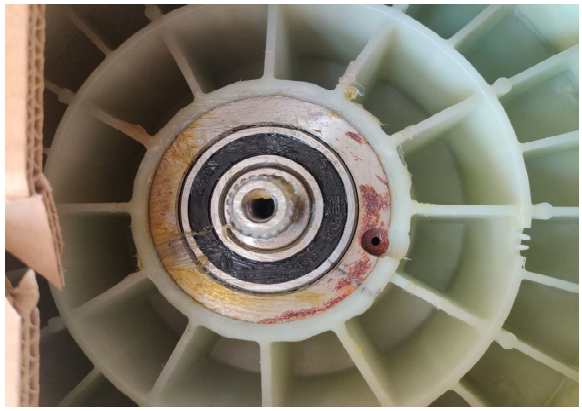
TITLE : K1 Drum – Corrosion on the Drum Hub

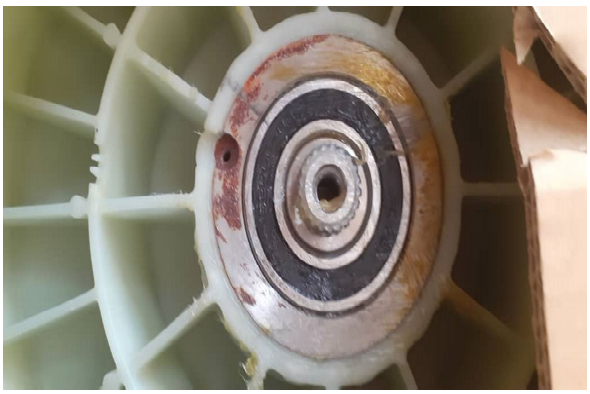
Business Unit	Reference Product	Date
SPA SAMHA HOME APPLIANCE	20816129	22 July, 2026
Supplier name	**Product name**	**Batch**
HAIER ELECTRONICS MIDDLE EAST	DRUM ASSEMBL FOR WM OVER 10KG	See label below
Supplier code	**Quantity affected**	**Fault location**
1014473	ND	/

Description of the problem

What happened?	We received most of the drum assemblies with corrosion on the drum hub	**What symptom is detected on the workpiece ?**	Corrosion
When the problem occurred?	During incoming inspection	**Who detected?**	AQP/AQF
Where was detected?	MAG 1018	**How much with the default?**	ND
How is it detected?	Visual	**Does a similar problem has already occurred?**	Yes

WRONG PART





GOOD PART

LABEL PACKING



Immediate Actions	Date	Resp
Claim report	22 July, 2026	AQP/AQF

Remarks :